



Address: 1800 West 3500 South
West Valley City, Utah 84119
Website: www.jackit.com

Fax: (801) 975-6459
Local: (801) 974-7960
Toll Free: (888) 452-2548

TERMS & CONDITIONS

Notice:

It is important that every Jack-it Inc. customer read and understand the terms and conditions contained herein before ordering. All orders will be processed with the understanding that the customer has read and agrees to the terms and conditions outlined. In order to avoid order errors resulting from misunderstandings occurring during telephone conversations, we prefer orders be accompanied by a written purchase order. Orders can be faxed 24 hours a day, 7 days a week to (801) 975-6459. Or, orders may be e-mailed to Sales@jackit.com.

Hours:

Jack-it is open Monday through Friday from 8:00 a.m. to 6:00 p.m. (Summer hours Feb 1st thru Oct 31st) Monday through Friday from 8:00 a.m. to 5:00 p.m. (Winter hours Nov 1st thru Jan 31st) and Saturday from 9:00 a.m. to 3:00 p.m. (MST). We reserve the right to be closed on some holidays.

Wholesale Requirements:

To qualify for the discounted pricing structure outlined in our "Wholesale Rate Chart" a copy of your business license and tax number is required. We also require a company address, phone number and contact person. The nature of your business must be in the automotive industry.

Freight Policy:

Full freight allowance will be given on orders of \$5,000 or greater within the continental United States. Freight carrier is at the sole discretion of Jack-it, Inc, unless otherwise agreed in writing.

Payment:

All orders will be shipped prepaid unless otherwise approved in writing by Jack-it, Inc. A company check will be accepted once Jack-it, Inc has received and approved a credit application from the company desiring to purchase. For those customers who have been extended a line of credit, payment is due Net 10th. Past due accounts are assessed 2% of the outstanding balance per month, and will be placed on cash only until the account is made current.

Receipt & Returns:

If a shipment is refused or returned for any reason, the customer is responsible for all freight and handling costs. To return products, you must first call Jack-it, Inc and obtain an RGA (returned goods authorization) number. The customer is responsible for all freight, packaging and handling costs. Opened items will be assessed a 10% restocking fee. Jack-it, Inc retains the right to inspect returned items and either charge a higher restocking fee or refuse the return if the product in question has been damaged. The determination of product damage is based on Jack-it, Inc sole discretion.

Claims:

Delivery of ordered merchandise in good condition to the consignee is the direct responsibility of the carrier. All claims for the receipt of lost or damaged goods, open or concealed, must be directed to the freight carrier in question. Claims due to shortages other than freight loss or damage should be directed to our attention within three (3) days after receipt of goods.

Warrantees:

All items sold by Jack-it, Inc. are warranted by the manufacturer of the respective product (see manufacturers catalog for specific details). Jack-it, Inc. has a good working relationship with these manufacturers and will be happy to assist you in resolving any issue that may arise.

Printing Errors:

Jack-it, Inc is not responsible for printing errors in the catalogs we provide. Every effort has been made to ensure information is correct, but occasionally there are mis-prints. In the event of an error of this nature, Jack-it, Inc disclaims all responsibility.

*NOTE: Jack-it Accessories, Inc reserves the right to change the Wholesale Rate Chart without notice.