Load LIFTER 5000 TO LIFTER TO THE

ADJUSTABLE AIR HELPER SPRINGS

TOW AND HAUL WITH SAFETY AND COMFORT™

Kit Numbers

88268 and

88284



READ PAGE 14 BEFORE INSTALLATION

INSTALLATION GUIDE

For maximum effectiveness and safety, please read these instructions completely before proceeding with installation.

Failure to read these instructions can result in an incorrect installation.



Since 1949



TABLE OF CONTENTS

Introduction	2
Important Safety Notice	
Notation Explanation	
Installation Diagram	3
Hardware and Tools Lists	4
Installing the LoadLifter 5000 Ultimate System	5
Getting Started	
Assembling the Air Spring Assemblies	
Installing the Air Spring Assemblies	
Finishing the Installation	13
Installing the Air Lines	
Checking for Leaks	
Fixing Leaks	15
Before Operating	16
Installation Checklist	16
Post-Installation Checklist	16
Product Use, Maintenance and Servicing	17
Minimum and Maximum Pressure	
Maintenance Guidelines	17
Troubleshooting Guide	17
Frequently Asked Questions	18
Tuning the Air Pressure	
Guidelines for Adding Air	19
Choosing the Right On-Board Air Compressor Syste	m20
Warranty and Returns Policy	21
Replacement Information	22
Contact Information	22



Introduction

The purpose of this publication is to assist with the installation, maintenance and troubleshooting of the LoadLifter 5000 Ultimate air spring kit. LoadLifter 5000 Ultimate utilizes sturdy, reinforced, commercial grade single- or double-bellows (depending on the kit). The bellows are manufactured like a tire with layers of rubber and cords that control growth. An internal jounce bumper inside the spring absorbs shock and eliminates harsh jarring on rough roads. The internal jounce bumper replaces the factory bumper and allows the air springs to safely be run at zero air pressure. LoadLifter 5000 Ultimate kits are recommended for most 3/4 and 1 ton pickups and SUVs with leaf springs, and provide up to 5,000 pounds of load-leveling support with air adjustability from 5-100 PSI. The kits are also used in motorhome rear kits and some motorhome fronts where leaf springs are used.

It is important to read and understand the entire installation guide before beginning installation or performing any maintenance, service or repair. The information here includes a hardware list, tool list, step-by-step installation information, maintenance tips, safety information and a troubleshooting guide.

Air Lift Company reserves the right to make changes and improvements to its products and publications at any time. For the latest version of this manual, contact Air Lift Company at (800) 248-0892 or visit our website at www.airliftcompany.com.

IMPORTANT SAFETY NOTICE

The installation of this kit does not alter the Gross Vehicle Weight Rating (GVWR) or payload of the vehicle. Check your vehicle's owner's manual and do not exceed the maximum load listed for your vehicle.

Gross Vehicle Weight Rating: The maximum allowable weight of the fully loaded vehicle (including passengers and cargo). This number — along with other weight limits, as well as tire, rim size and inflation pressure data — is shown on the vehicle's Safety Compliance Certification Label.

Payload: The combined, maximum allowable weight of cargo and passengers that the vehicle is designed to carry. Payload is GVWR minus the Base Curb Weight.

NOTATION EXPLANATION

Hazard notations appear in various locations in this publication. Information which is highlighted by one of these notations must be observed to help minimize risk of personal injury or possible improper installation which may render the vehicle unsafe. Notes are used to help emphasize areas of procedural importance and provide helpful suggestions. The following definitions explain the use of these notations as they appear throughout this guide.



INDICATES IMMEDIATE HAZARDS WHICH WILL RESULT IN SEVERE PERSONAL INJURY OR DEATH.



INDICATES HAZARDS OR UNSAFE PRACTICES WHICH COULD RESULT IN SEVERE PERSONAL INJURY OR DEATH.



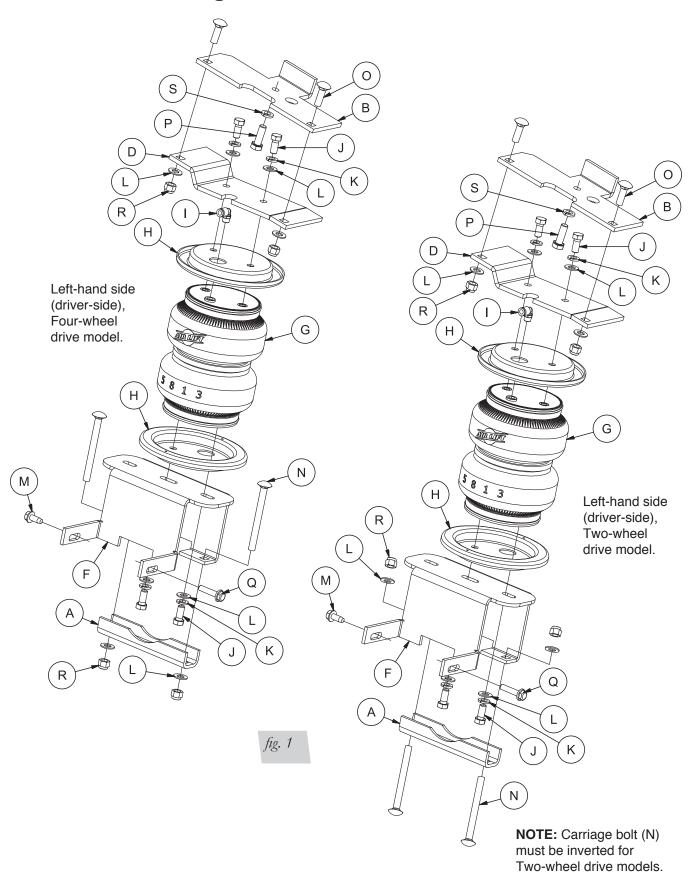
INDICATES HAZARDS OR UNSAFE PRACTICES WHICH COULD RESULT IN DAMAGE TO THE MACHINE OR MINOR PERSONAL INJURY.

NOTE

Indicates a procedure, practice or hint which is important to highlight.



Installation Diagram





HARDWARE LIST

Item	Part #	Description Qty	Ν	17168	3/8-16 x 5" carriage bolt4
Α	01531	Clamp bar2	0	17361	3/8-16 x 1.25" carriage bolt4
В	07181	Left-hand frame bracket1	Р	17409	M10-1.54 X 30 hex cap screw2
С	07274	Right-hand frame bracket1	Q	17469	M8-1.25 X 25 flange bolt3
D	07179	Left-hand air spring upper bracket1	R	18435	3/8-16" nyloc nut8
Ε	07280	Right-hand air spring upper bracket1	S	18540	M10 lock washer2
F1	03023	Lower bracket (2WD models)2	AA	20086	Air line1
F2	03024	Lower bracket (4WD models)2	BB	10466	Tie strap6
G	58494	Air spring2	CC	21230	Valve cap2
Н	11957	Roll plates4	DD	18501	5/16" flat washer2
- 1	21848	90° swivel fittings2	EE	21234	Rubber washer2
J	17203	3/8-24 X 7/8" hex head screw8	FF*	18401	Star washer2
K	18427	3/8" lock washer8	GG*	21233	5/16" hex nut4
L	18444	3/8" flat washer16			
M	17102	5/16-18 X 3/4" self-threading screw 2	*Not sh	iown	



Missing or damaged parts? Call Air Lift customer service at (800) 248-0892 for a replacement part.

TOOLS LIST

Description	Qty
Hoist or floor jacks	
Safety stands	
Safety glasses	
Torque wrench	
Standard open-end combo wrenches	
Ratchet	1
Metric and standard sockets	1
5/16" drill bit (very sharp)	1
Heavy-duty drill	1
Hose cutter, razor blade, or sharp knife	1
Air compressor or compressed air source	1
Spray bottle with dish soap/water solution	1



Installing the LoadLifter 5000 Ultimate System

GETTING STARTED

1. Lift the vehicle up and support the frame with jack stands. Leave enough room to drop the axle down low enough to install the air spring assemblies into position between the axle and the frame (fig. 2).

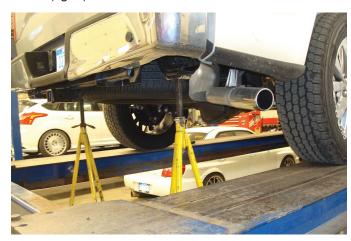


fig. 2

2. In order to install the assemblies, the jounce bumpers and cups will need to be removed (fig. 3). Figure 4 shows the driver-side frame with the jounce bumper removed.



fig. 3



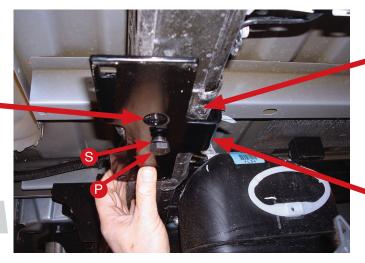
fig. 4



3. Install the left-hand (driver-side) frame bracket (B) onto the frame, ensuring that the flange is on the inside of the frame. The large hole under the bracket will be behind the axle as shown (fig. 5). Attach with the M10 hex cap screw (P) and lock washer (S), making sure that the bracket is parallel to the ridge that is under the frame rail. Torque to 35 ft-lbs. Repeat for the right-hand (passenger) side.

The large hole in the upper bracket will be behind the axle.

fig. 5



The frame has a ridge; the bracket must be parallel to this ridge.

The flange on the bracket must be inboard of the frame.

4. In order to install the lower brackets, remove the stock M8 hardware holding the brake/ ABS and emergency brake line brackets to the spring perches (figs. 6 and 7) and pull the brackets slightly away from the spring perch.



fig. 6



Emergency brake cable forward of passenger side

fig. 7



5. On the front of the driver-side spring perch there is a hole and a slot (fig. 8). In order to mount the lower bracket it will be necessary to tap the hole using the 5/16" self-tapping bolt (M) by starting the bolt making sure it is perpendicular to the perch. Use a ratchet and socket to drive the bolt in, creating the threads in the spring perch (fig. 9). Remove the bolt for later use.

NOTE

If you have a model, which on the passenger side, does not have an emergency brake cable bracket and mounting bolt as noted (has an open hole like noted on driver-side) Follow step 5 for this side by self-tapping the hole as specified.



It will be necessary to tap the round hole in the forward driverside spring perch. If there is no emergency brake cable bracket and mounting bolt as specified in fig 7 on the passenger side, repeat and tap the round hole as instructed.

fig. 8



fig. 9

6. Set the lower bracket (F1 or F2) on the axle making sure the tabs wrap around the spring perch (fig. 10). Repeat for the other side.



Note: Four-wheel drive installation shown.

fig. 10



7. Index the brake line/ABS bracket alignment tabs through the lower bracket on the back of the spring perch, and reattach using the M8 flange bolt (Q) provided (fig. 11). Also, attach the emergency brake line bracket on the front of the passenger-side spring perch in the same manner. Finish by installing the 5/16" bolt previously used to tap the forward spring perch hole and LEAVE ALL HARDWARE LOOSE AT THIS TIME.



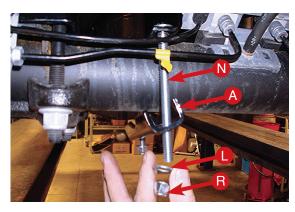
fig. 11

8. For the **4WD models**, insert the long 3/8" carriage bolts (N) through the lower bracket (fig. 12).

NOTE

Due to the tight clearance for the U-bolt to be positioned into place, it may be necessary to "rotate" or "screw" the carriage bolt into the square hole in the bracket.

Slide the clamp bar (A) over the carriage bolts and cap with a 3/8" flat washer (L) and nyloc nut (R) (fig. 12). Snug the nyloc nuts down evenly until the clamp bar just makes contact with the axle. Leave loose at this time.

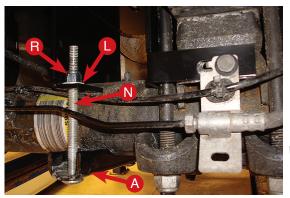


Note:

Four-wheel drive installation shown.

fig. 12

9. For the **2WD models** it will be necessary to invert the carriage bolt (run it upside down) (fig. 13).



Note:

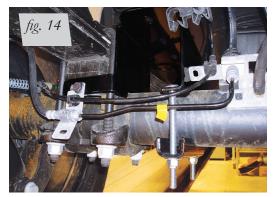
Two-wheel drive installation shown.

fig. 13



10. Once the clamp bar is snug to the axle, torque all the spring perch hardware to 20 ft-lbs. Then torque the axle clamp hardware to 15 ft-lbs. Figures 14-17 (four-wheel drive) and 18-21 (two-wheel drive) show the lower bracket once it has been mounted to the axle.

Four-wheel drive models with lower bracket installed:



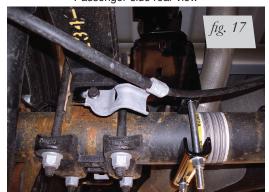




Passenger-side rear view



Driver-side front view



Passenger-side front view

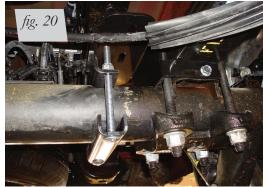
Two-wheel drive models with lower bracket installed:



Driver-side rear view



Passenger-side rear view



Driver-side front view



Passenger-side front view



ASSEMBLING THE AIR SPRINGS ASSEMBLIES

1. Set a roll plate (H) over the air spring (G).

NOTE

The radiused (rounded) edge of the roll plate (H) will be towards the air spring, so that the air spring is seated inside both roll plates.

2. Install the swivel fitting (I) into the top of the air spring finger-tight plus one-and-a-half turns (fig. 22). Repeat for both air springs.



fig. 22

3. Set the upper air spring bracket (D) onto the air spring so that the slot is on the fitting side (it will only bolt on one way) and attach with two 3/8" screws (J), two lock washers (K) and two flat washers (L) (fig. 23). Torque the mounting hardware to no more than 20 ft-lbs. Repeat for the opposite side. Figure 24 shows the left- and right-hand assemblies.



fig. 23



Right-hand assembly

fig. 24

10



INSTALLING THE AIR SPRING ASSEMBLIES

1. With the axle dropped low enough to put the assemblies into position, set the left- and right-hand assemblies on the lower brackets (previously installed), making sure that the fittings are on the outside of the frame as shown. Lift and attach the air spring upper bracket to the frame bracket using two 3/8" carriage bolts (O), two flat washers (L) and two nyloc nuts (R) (figs. 25, 26). Torque hardware to 20 ft-lbs. Repeat for the opposite side.



Driver-side (left) assembly shown. **NOTE:** Fitting goes on the outside of the frame.

fig. 25

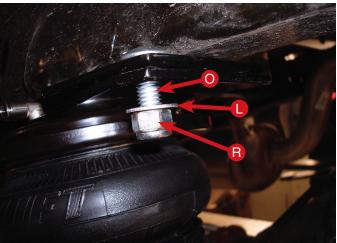


fig. 26

2. Set a roll plate in between the bellows and the lower bracket. Align the holes in the lower bracket and roll plate to the threaded inserts in the air spring (fig. 27).

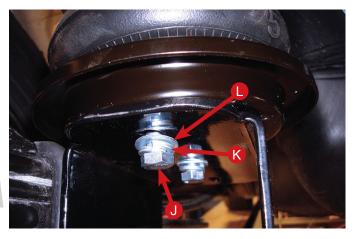


Slide the roll plate between the lower bracket and air spring while aligning the holes in all three.

fig. 27



- 3. Raise the suspension back up just enough so that the air spring comes in contact with the roll plate and the lower bracket. Align the holes again and attach the lower air spring to the lower bracket using two 3/8" bolts (J), two lock washers (K) and flat washer (L) (fig. 28). Repeat for the opposite side.
- 4. Raise the axle all the way up and adjust the air spring by pushing it forward in the slot. Make sure it is aligned so that it is perpendicular to the upper and lower bracket. Torque the lower mounting bolts to no more than 20 ft-lbs.



Align the holes in the lower bracket and roll plate to the threaded insert in the air spring and attach with (L), (K) and (J).

fig. 28

- 5. Remove the jack stands.
- 6. Figures 29, 30 and 31 show the finished installation of both left- and right-hand assemblies (four wheel models shown).



Back view of left-side mounted assembly

fig. 29



Front view of left-side mounted assembly

fig. 30





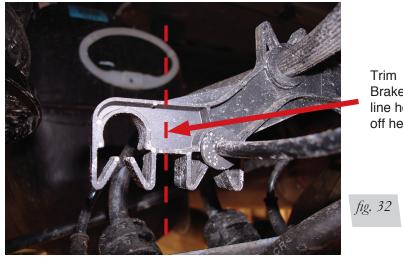
Inside view of right-side mounted assembly

fig. 31

FINISHING THE INSTALLATION

For 2WD models it will be necessary to trim the Brake/ABS line holder that is closest to the axle so that it does not chafe on the driver side bellows.

1. Trim the outboard open slot on the plastic line holder off using a hack saw or side cutters (fig. 32). Finished photo shown in fig. 33.



Brake/ABS line holder off here.



fig. 33



INSTALLING THE AIR LINES

- 1. Ford prefers not to have any non-aluminum component be attached to the body of this truck. It will be necessary to find a steel mounting location for the inflation valve, such as:
 - a. the license plate recess in bumper,
 - b. under the bumper,
 - c. bumper mounting brackets.

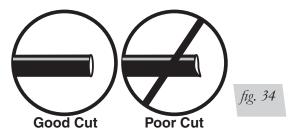
NOTE

What ever the chosen location is, make sure there is enough clearance around the inflation valves for an air chuck.

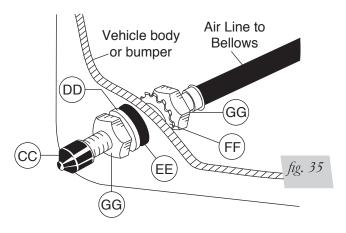
- 2. Drill a 5/16" hole to install the inflation valves.
- 3. Cut the air line assembly (AA) in two equal lengths.



WHEN CUTTING OR TRIMMING THE AIR LINE, USE A HOSE CUTTER, A RAZOR BLADE OR A SHARP KNIFE. A CLEAN, SQUARE CUT WILL PREVENT LEAKS. DO NOT USE WIRE CUTTERS OR SCISSORS TO CUT THE AIR LINE. THESE TOOLS MAY FLATTEN OR CRIMP THE AIR LINE, CAUSING IT TO LEAK AROUND THE O-RING SEAL INSIDE THE ELBOW FITTING (FIG. 34)

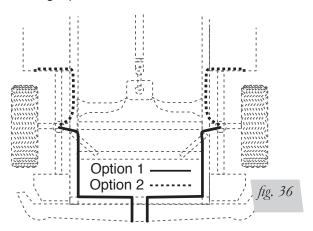


- 4. Place a 5/16" nut (GG) and a star washer (FF) on the air valve. Leave enough of the inflation valve in front of the nut to extend through the hole and have room for the rubber washer (EE), flat washer (DD), and 5/16" nut (GG) and cap (CC). There should be enough valve exposed after installation approximately 1/2" to easily apply a pressure gauge or an air chuck (fig. 35).
- 5. Push the inflation valve through the hole and use the rubber washer (EE), flat washer (DD), and another 5/16" nut (GG). Tighten the nuts to secure the assembly in place (fig. 35).





6. Route the air line along the frame to the air fitting on the air spring (fig. 36). Keep AT LEAST 6" of clearance between the air line and heat sources, such as the exhaust pipes, muffler, or catalytic converter. Avoid sharp bends and edges. Use the plastic tie straps (BB) to secure the air line to fixed, non-moving points along the chassis. Be sure that the tie straps are tight, but do not pinch the air line. Leave at least 2" of slack to allow for any movement that might pull on the air line.



7. Cut off the air line leaving approximately 12" of extra air line. A clean square cut will prevent leaks (see fig. 27). Insert the air line into the air fitting. This is a push to connect fitting. Simply push the air line into the 90° swivel fitting until it bottoms out (9/16" of air line should be in the fitting).

CHECKING FOR LEAKS

- 1. Inflate the air spring to 30 PSI and spray all connections and the inflation valves with a solution of 1/5 liquid dish soap and 4/5 water to check for leaks. Spot leaks easily by looking for bubbles in the soapy water.
- 2. After the test, deflate the springs to the minimum pressure required to restore the normal ride height, no less than 5 PSI.
- 3. Check the air pressure again after 24 hours. A 2-4 PSI loss after initial installation is normal. Retest for leaks if the loss is more than 5 lbs.

FIXING LEAKS

- 1. If there is a problem with the swivel fitting:
 - a. Check the air line connection by deflating the spring and removing the line by pulling the collar against the fitting and pulling firmly on the air line. Trim 1" off the end of the air line. Be sure the cut is clean and square (see fig. 34). Reinsert the air line into the push-to-connect fitting.
 - b. Check the threaded connection by tightening the swivel fitting another 1/2 turn. If it still leaks, deflate the air spring, remove the fitting, and re-coat the threads with thread sealant. Reinstall by hand tightening as much as possible, then use a wrench for an additional two turns.
- 2. If there is a problem with the inflation valve, then:
 - a. Check the valve core by tightening it with a valve core tool.
 - b. Check the air line connection by removing the air line from the barbed type fitting.

DO NOT CUT THE AIR LINE COMPLETELY OFF AS THIS WILL NICK THE BARB AND RENDER THE FITTING USELESS.

3. If the preceding steps have not resolved the problem, call Air Lift customer service at (800) 248-0892 for assistance.





Before Operating

INSTALLATION CHECKLIST (To be completed by installer)

D	ate
7	echnician's Signature
	Operating instructions — If professionally installed, the installer should review the <i>Product Use, Maintenance and Servicing</i> section with the owner. Be sure to provide the owner with all of the paperwork which came with the kit.
	Road test — The vehicle should be road tested after the preceding tests. Inflate the air springs to 25 PSI (50 PSI if the vehicle is loaded). Drive the vehicle 10 miles and recheck for clearance, loose fasteners and air leaks.
	Fastener test — Recheck all bolts for proper torque. Retorque after 100 miles.
	Heat test — Be sure there is sufficient clearance from any heat sources — at least 6" for air springs and air lines. If a heat shield was included in the kit, install it. If there is no heat shield, but one is required, call (800) 248-0892.
	Leak test before road test — Inflate the air springs to 60 PSI, check all connections for leaks with a soapy water solution. See the <i>Checking for Leaks</i> section for tips on how to spot leaks. All leaks must be eliminated before the vehicle is road tested.
_	clearance test — Inflate the air springs to 60 PSI and ensure there is at least 1/2" clearance around each bellow, away from anything that might rub against them. Be sure to check the tire, brake drum, frame, shock absorbers and brake cables.

POST-INSTALLATION CHECKLIST

Overnight leak down test — Recheck air pressure after the vehicle has been used for
24 hours. If the pressure has dropped more than 5 PSI, then there is a leak that must
be fixed. Either fix the leak yourself or return to the installer for service.

- ☐ Air pressure requirements Regardless of load, the air pressure should always be adjusted to maintain ride height at all times.
- ☐ Thirty day or 500 mile test Recheck the air spring system after 30 days or 500 miles, whichever comes first. If any part shows signs of rubbing or abrasion, the source should be identified and moved, if possible. If it is not possible to relocate the cause of the abrasion, the air spring may need to be remounted. If professionally installed, the installer should be consulted. Check all fasteners for tightness.



Product Use, Maintenance and Servicing

Minimum Recommended Pressure

Maximum Air Pressure

5 PSI

100 PSI

MAINTENANCE GUIDELINES

NOTE

By following the steps below, vehicle owners will obtain the longest life and best results from their air springs.

- 1. Check the air pressure weekly.
- 2. Always maintain normal ride height. Never inflate beyond 100 PSI.
- If you develop an air leak in the system, use a soapy water solution (1/5 liquid dish soap and 4/5 water) to check all air line connections and the inflation valve core before deflating and removing the air spring.



FOR YOUR SAFETY AND TO PREVENT POSSIBLE DAMAGE TO YOUR VEHICLE, DO NOT EXCEED MAXIMUM GROSS VEHICLE WEIGHT RATING (GVWR), AS INDICATED BY THE VEHICLE MANUFACTURER. ALTHOUGH YOUR AIR SPRINGS ARE RATED AT A MAXIMUM INFLATION PRESSURE OF 100 P.S.I., THE AIR PRESSURE ACTUALLY NEEDED IS DEPENDANT ON YOUR LOAD AND GVWR.

- 4. Loaded vehicles require at least 25 PSI or more. A "loaded vehicle" refers to a vehicle with a heavy bed load, a trailer, or both. As discussed above, never exceed GVWR, regardless of air spring, air pressure, or other load assist. The springs in this kit will support approximately 40 lbs. of load (combined on both springs) for each 1 PSI of pressure. The required air pressure will vary depending on the state of the original suspension. Operating the vehicle below the minimum air spring pressure will void the Air Lift warranty.
- 5. When increasing load, always adjust the air pressure to maintain the normal ride height. Increase or decrease pressure from the system as necessary to attain normal ride height for optimal ride and handling. Remember that loads carried behind the axle (including tongue loads) require more leveling force (pressure) than those carried directly over the axle.
- 6. Always add air to springs in small quantities, checking the pressure frequently.
- 7. Should it become necessary to raise the vehicle by the frame, make sure the system is at minimum pressure (5 PSI) to reduce the tension on the suspension/brake components. Use of on board leveling systems do not require deflation or disconnection.
- 8. Periodically check the air spring system fasteners for tightness. Also, check the air springs for any signs of rubbing. Realign if necessary.
- 9. On occasion, give the air springs a hard spray with a garden hose in order to remove mud, sand, gravel or other abrasive debris.

TROUBLESHOOTING GUIDE

- 1. Leak test the air line connections, the threaded connection into the air spring, and all fittings in the control system.
- 2. Inspect the air lines to be sure none are pinched. Tie straps may be too tight. Loosen or replace the strap and replace leaking components.
- 3. Inspect the air line for holes and cracks. Replace as needed.
- 4. Look for a kink or fold in the air line. Reroute as needed.

If the preceding steps do not solve the problem, it is possibly caused by a failed air spring — either a factory defect or an operating problem. Please call Air Lift at (800) 248-0892 for assistance.



FREQUENTLY ASKED QUESTIONS

Q. Will installing air springs increase the weight ratings of a vehicle?

No. Adding air springs will not change the weight ratings (GAWR, GCWR and/or GVWR) of a vehicle. Exceeding the GVWR is dangerous and voids the Air Lift warranty.

Q. Is it necessary to keep air in the air springs at all times and how much pressure will they need?

For LoadLifter 5000 Ultimate, the recommended minimum air pressure is 5 PSI, but it can safely be run at zero air pressure.

Q. Is it necessary to add a compressor system to the air springs?

No. Air pressure can be adjusted with any type of compressor as long as it can produce sufficient pressure to service the springs. Even a bicycle tire pump can be used, but it's a lot of work.

Q. How long should air springs last?

If the air springs are properly installed and maintained they can last indefinitely.

Q. Will raising the vehicle on a hoist for service work damage the air springs?

No. The vehicle can be lifted on a hoist for short-term service work such as tire rotation or oil changes. However, if the vehicle will be on the hoist for a prolonged period of time, support the axle with jack stands in order to take the tension off of the air springs.

TUNING THE AIR PRESSURE

Pressure determination comes down to three things — level vehicle, ride comfort, and stability.

1. Level vehicle

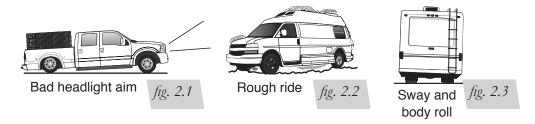
If the vehicle's headlights are shining into the trees or the vehicle is leaning to one side, then it is not level (fig. 2.1). Raise the air pressure to correct either of these problems and level the vehicle.

2. Ride comfort

If the vehicle has a rough or harsh ride it may be due to either too much pressure or not enough (fig. 2.2). Try different pressures to determine the best ride comfort.

3. Stability

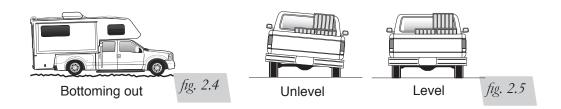
Stability translates into safety and should be the priority, meaning the driver may need to sacrifice a perfectly level and comfortable ride. Stability issues include roll control, bounce, dive during braking and sponginess (fig. 2.3). Tuning out these problems usually requires an increase in pressure.





GUIDELINES FOR ADDING AIR

- 1. Start with the vehicle level or slightly above.
- 2. When in doubt, always add air.
- 3. If the front of the vehicle dives while braking, increase the pressure in the front air bags, if equipped.
- 4. If it is ever suspected that the air bags have bottomed out, increase the pressure (fig. 2.4).
- 5. Adjust the pressure up and down to find the best ride.
- 6. If the vehicle rocks and rolls, adjust the air pressure to reduce movement.
- 7. It may be necessary to maintain different pressures on each side of the vehicle. Loads such as water, fuel, and appliances will cause the vehicle to be heavier on one side (fig. 2.5). As much as a 50 PSI difference is not uncommon.





Choosing the Right On-Board Air Compressor System





Add an on-board air compressor sytem to inflate and deflate your air springs with the touch of a button — from inside or outside of the vehicle.

- For convenient, on-the-go control of your air springs, add an Air Lift on-board air compressor system.
- Air Lift on-board air compressor systems eliminate the search for gas stations that have a working compressor, saving you time, energy and money.
- All systems include a compressor, controller and all parts needed for easy installation.

1. Choose single or dual path inflation (see illustrations at right)

2. Choose wireless or analog control

- Wireless: Control your air springs from inside or outside the vehicle. Easiest installation - no wires to the cab.
- Analog: In-cab control of your air springs. Economically priced.

3. Choose heavy or standard duty compressor

- · Standard duty: A standard duty compressor will work well for most customers who use their system on an intermittent basis.
- · Heavy duty: For daily use, consider the heavy duty compressor - it inflates faster and more quietly than the standard compressor.

Visit www.airliftcompany.com for more detailed info on compressor systems.



Dual path systems Air springs are controlled separately to allow for different air pressure from side-to-side. Perfect for uneven or top-heavy loads.



Single path systems Two springs will inflate at the same time. Good for loads that are evenly distributed from left-toright or front-to-back.

WIRELESS

ANALOG

WirelessAIR™



duty compressor



LoadCONTROLLERTM

Compact, economically priced control.

P/N Standard Duty Compressor 25850; P/N Heavy Duty mpressor 25854



LEFT BOTH

P/N 72000

Ξ PA

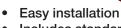
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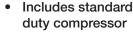
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WirelessONE™







LoadCONTROLLERTM

Single

Compact, economically priced control.

DEFLATE INFLATE P/N Standard Duty Compressor BOTH 25852; P/N Heavy Duty Compressor 25856

Z P/N 25870



Warranty and Returns Policy

Air Lift Company warrants its products, for the time periods listed below, to the original retail purchaser against manufacturing defects when used on catalog-listed applications on cars, vans, light trucks and motorhomes under normal operating conditions for as long as Air Lift manufactures the product. The warranty does not apply to products that have been improperly applied, improperly installed, used in racing or off-road applications, used for commercial purposes, or which have not been maintained in accordance with installation instructions furnished with all products. The consumer will be responsible for removing (labor charges) the defective product from the vehicle and returning it, transportation costs prepaid, to the dealer from which it was purchased or to Air Lift Company for verification.

Air Lift will repair or replace, at its option, defective products or components. A minimum \$10.00 shipping and handling charge will apply to all warranty claims. Before returning any defective product, you must call Air Lift at (800) 248-0892 in the U.S. and Canada (elsewhere, (517) 322-2144) for a Returned Materials Authorization (RMA) number. Returns to Air Lift can be sent to: Air Lift Company • 2727 Snow Road • Lansing, MI • 48917.

Product failures resulting from abnormal use or misuse are excluded from this warranty. The loss of use of the product, loss of time, inconvenience, commercial loss or consequential damages is not covered. The consumer is responsible for installation/reinstallation (labor charges) of the product. Air Lift Company reserves the right to change the design of any product without assuming any obligation to modify any product previously manufactured.

This warranty gives you specific legal rights and you may also have other rights that vary from state-to-state. Some states do not allow limitations on how long an implied warranty lasts or allow the exclusion or limitation of incidental or consequential damages. The above limitation or exclusion may not apply to you. There are no warranties, expressed or implied including any implied warranties of merchantability and fitness, which extend beyond this warranty period. There are no warranties that extend beyond the description on the face hereof. Seller disclaims the implied warranty of merchantability. (Dated proof of purchase required.)

Air Lift 1000™	Lifetime Limited
RideControl™	Lifetime Limited
LoadLifter 5000™*	Lifetime Limited
LoadLifter 5000™ Ultimate	Lifetime Limited
SlamAir™	Lifetime Limited
AirCell™	Lifetime Limited
Air Lift Performance™**	1 Year Limited
LoadController/Single™.	2 Year Limited

LoadController/Dual™2	Year	Limited
Load Controller™ (I)2	Year	Limited
Load Controller™ (II)2	Year	Limited
SmartAir™2	Year	Limited
Wireless AIR™2	Year	Limited
WirelessONE™2	Year	Limited
Other Accessories2	Year	Limited

*formerly SuperDuty

**formerly LifeSTYLE & Performance, EasyStreet



Replacement Information

If you need replacement parts, contact the local dealer or call Air Lift customer service at (800) 248-0892. Most parts are immediately available and can be shipped the same day.

Contact Air Lift Company customer service at (800) 248-0892, first if:

- · Parts are missing from the kit.
- · Need technical assistance on installation or operation.
- · Broken or defective parts in the kit.
- Wrong parts in the kit.
- · Have a warranty claim or question.

Contact the retailer where the kit was purchased:

- · If it is necessary to return or exchange the kit for any reason.
- If there is a problem with shipping if shipped from the retailer.
- If there is a problem with the price.

Contact Information

If you have any questions, comments or need technical assistance, contact our customer service department by calling (800) 248-0892, Monday through Friday. For calls from outside the USA or Canada, our local number is (517) 322-2144.

For inquiries by mail, our address is PO Box 80167, Lansing, MI 48908-0167. Our shipping address for returns is 2727 Snow Road, Lansing, MI 48917.

You may also contact us anytime by e-mail at sales@airliftcompany.com or on the web at www.airliftcompany.com.



Notes



Notes

Need Help?

Contact our customer service department by calling (800) 248-0892, Monday through Friday. For calls from outside the USA or Canada, our local number is (517) 322-2144.

Register your warranty online at www.airliftcompany.com/warranty



Thank you for purchasing Air Lift products — the professional installer's choice!